

## **General Comments (in random order)**

"Excellent service, quality products. Dapper went out of their way to ensure we never had to worry about our wedding suits, of which there were 9!"

"Ian was very helpful and very responsive to any queries, even accommodating second fittings. We thought the early booking discount was a really good idea, particularly as we were going to book it early anyway. The suits were great quality and the guys looked very 'dapper' on the day!"

"The range, expertise and value were exceptional. Nothing was too much trouble, even late alterations and additions. Fabulously well organised and I would highly recommend them to anyone, even royalty!!"

"Great service from start to finish and was even able to help get a suit for my brother who lives in a different country amazing help"

"I loved what my groom dad and best man wore in our day and I could not doubt this shop at all. Will be recommending it to all my friends who need suits"

"Great advice from the outset and couldn't do more for us, even picking up the suits the day after the event from the venue saving us the hassle"

"The service we received from Ian at Dapper was second to none. My husband was fasting for ramadan right up to the wedding so last minute alterations were needed, which he did with no fuss. He altered all the suit trousers because the boys wanted them more slim fit and they looked fantastic. I was after skinny ties as well and although he didn't have them, by my next visit he had an entire new range of skinny ties which I felt was very accommodating. I was impressed how much he listened to us."

"Dapper was and is a very helpful the manger Ian was very helpful and went out of his way to help"

"Nice small shop on the high street. Staff friendly and know what they talking about. Good range and good value for money"

"Very impressed, suit fitted perfectly first time"

"The service we received with dapper was brilliant there was no job or query we had that was a hassle or a big deal for them to deal with. Would highly recommend this company."

"I live over seas as a result, we had half the party based overseas too, Ian and his team helped me manage all the measurements for all the boys, whether here in Dubai or in the



Uk. His team was always lovely and really helpful!!"

"Couldn't fault the service, nice friendly staff that were always happy to help and the suits looked excellent. Would definitely recommend to others as compared to other places we have been they really delivered and no issues with any of the suits on collection"

"Very helpful and very friendly service."

"I was able to collect the morning suits a day earlier than the normal commencement of the hire without extra charge. This was one thing that didn't have to be left to the day before. The suits were collected from the wedding venue(a hotel), by Dappers, the morning after the wedding. Such a great help not having to take them back to the shop."

"We went into Dapper mid week just on the off chance it would be quiet and we were right. We were attended to straight away, and given guidance about different styles, trends and cuts of suit. The staff were knowledgeable about their stock and made good suggestions about what could work together. The store was clean and the staff polite, this was our first experience of going into a suit shop, so we have nothing else to compare against, but first impressions were good."

"I can't express enough how amazing Dappers were with my wedding preparations, Ian in particular at Dorking Store was fantastic and made my suit fittings a relaxed and comfortable atmosphere. The suits were fantastic with mine (groom) and all my wedding party, I would highly recommend anyone looking for suits and formal wear to go to Dappers! You will not be disappointed!"

"Shop was busy but staff friendly. Changing are very small. Suits were good quality and well presented. Checks were made and sorted if issues. Good experience overall."

"Great service, great suits, great customer care! As our wedding was on a Thursday and they were closed on the wednesday Ian gave me his personnel phone number in case there were any issues. That just shows the top customer service!"

"The service was very friendly and efficient, and there was a great range of suits."

"The staff at Dappers were extremely helpful, they eased our minds as soon as we met and answered any questions we had with full confidence. Everything was arranged in good time and all items were recieved in great condition."

"Fantastic service, I called many times on behalf of my husband and Ian was always very helpful and knowledgable. We are very please on how everyone looked. Thank you."

"Very professional service from start to finish and very friendly. Didn't have the colour or



style of waistcoat that I wanted and tried very hard to find it eventually coming through. Gave colour samples so that we could match all our other items with the suits. All suits were excellent quality. Able to add extra items and even another complete suit at the last minute and even did a fitting and adjustments for a family member the day before the wedding as they were late arriving in the country."

"Dapper offered excellent customer service and supported my husband to find the outfit he had in mind. The staff helped him feel comfortable and enjoy himself. They also came to the rescue 20 minutes before the ceremony by providing an extra cravat, as the best man managed to lose his just before the ceremony was going to take place. They also gave us time to hunt down the lost cravat after the wedding had taken place. They really helped us out and for that reason we would love for them to win"